

Covid 19 – Minseg Moçambique Response

Minseg Business Continuity Plan:

On the 30th of March 2020 the President of the Republic of Mozambique announced Phase 3 of the Country's response to the Corona virus threat which included the imposition of a State of Emergency. The various measures announced as a way of fighting this scourge need the cooperation of all. As Minseg we believe we have gone beyond the President's call in ensuring the health and well-being of our staff members as well as clients and fellow citizens and residents. Amongst the measures we have implemented are the following:

- Compulsory disinfecting of hands on entering our premises
- Encouraging continuous washing of hands and exercising of proper hygiene through facilities already in place.
- Protective masks and gloves provided for colleagues to use when needed
- Meetings to be via video/tele conference unless absolutely necessary. For this we use 'Microsoft Teams' but we can also use your video conferencing facilities if we can get access.
- Transport arrangements for some colleagues who use public transport
- Working on a rotational basis to reduce the number of colleagues in the workplace

As regards the last point, measures have been put in place to ensure minimal disruption of service to our clients:

- Each team will have at least one member in the office
- Team members working from home have full e-mail access and are reachable via mobile phone
- Team members can access the office server through VPN capability
- It may occur that a certain team member may be on leave or may experience connectivity challenges. In such instances, please reach out to the Team Leaders whose details are provided below:

Emergency Contact Details:

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The following address is also available: info@minseg.co.mz

Please also visit our website www.minseg.co.mz for any updates.