

MINET LESOTHO – LEADERSHIP TEAM

RETSSELITSOE LEBOELA

Chief Executive Officer

Retselisitsoe Leboela is Chief Executive Officer at Minet Lesotho. Previously Chief Operating Officer and Chief Financial Officer at Aon Lesotho, Retselisitsoe has been in the insurance industry for 23 years. He holds a BCom degree in accounting, obtained from the National University of Lesotho in 1994, and is a Licentiate of the Insurance Institute of South Africa.

MAPHANO MATSOSO

Client Relationship and Claims Manager

Maphano Matsoso is Client Relationship and Claims Manager at Minet Lesotho. Maphano was previously Claims Manager and Legal Advisor at Aon Lesotho and has 19 years of experience in the insurance sector, particularly in claims handling. She holds a Bachelor of Arts in law from the University of Lesotho while pursuing a Master's in Corporate Law at UNISA.

LINTLE KHAEBANA

Short-Term Service Manager

Lintle Khaebana is Short-Term Service Manager at Minet Lesotho. Formally Short-Term Service manager at AON Lesotho, Lintle has been in the insurance sector for over a decade. She is an alumnus of UNISA where she studied risk Management as well as Insurance and is furthermore a fellow member of the Insurance Institute of Africa.

PULENG MAKATLEHO MOKHETHI

Human Resources Manager

Puleng Makatleho Mokhethi is Human Resources Manager at Minet Lesotho, responsible for leading the company's Human Capital strategy, fostering a high-performance culture, and driving employee engagement and retention. She has over 10 years' experience in human resources, with a strong background in transformation, talent management, and operational excellence, gained across the mining sector, civil society, and various development projects. Puleng holds an MBA in Human Resources Management from the University of Zambia, a Certificate in Human Resources Management from the University of Stellenbosch, a Bachelor of Arts in Public Administration and Development Studies, and a Diploma in Marketing Management.

DUNCAN OTITI

Chief Broking Officer

Duncan Otiti is Chief Broking Officer at Minet Lesotho, responsible for all Technical Matters, Product Innovation & Enhancement, and Management of all Risk Advisory and Claims Advocacy. Duncan's Insurance Broking and Consulting experience spans many years, having joined (AON Kenya) Minet Kenya as a Graduate Management Trainee (GMT). He rose through the ranks to become an Account Manager and thereafter a Senior Account Manager, a position he held before joining Minet Lesotho in October 2022. He has vast experience serving both multinational & local clients as well as insurers. Duncan is a member of the Insurance Institute of Kenya and is a Bsc. Biochemistry graduate from the Kenyatta University. He is currently pursuing an MBA in Strategic

Management from Jomo Kenyatta University of Agriculture and Technology (Thesis – Effects of Innovation on growth of Insurance Brokers) and is on course to achieve an Advanced Diploma in insurance from the Chartered Institute of Insurance UK.

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